Privacy Policy

BY VISITING Luxurysoulretreats.com , YOU ARE CONSENTING TO OUR PRIVACY POLICY.

1. OVERVIEW

CLH, LTD (the "Company," "we," "us," or "our") is committed to protecting your privacy online. This Privacy Policy describes the personal data we collect through this website at Luxurysoulretreats@gmail.com (the "Site") and how we use it.

Visitors and users of the Site are referred to as "User," "you," and "your." We process personal data as a Controller as defined by the European Union's General Data Protection Regulation (GDPR). Accessing this Site constitutes acceptance of this Privacy Policy.

Use of the Site, including all materials presented herein and all online services provided by the Company, is subject to the following Privacy Policy. By using the Site or Service, you agree to this Privacy Policy and acknowledge reading it.

2. DATA WE COLLECT AND HOW WE USE IT

We collect personal information you voluntarily provide, such as your name and email address, to subscribe to our newsletter, receive content, comment on our blog, and/or purchase services or products. We also collect information when you fill out a form, purchase a product, or communicate with us via email or social media. We may collect personal data from third parties such as payment processors, advertising networks, and analytics providers.

A. Usage Data

We collect data about your use of our website and services, including IP address, browser type, operating system, geographical location, page views, website navigation paths, and usage patterns. This data helps us improve our website, marketing, and services. The legal basis for processing is our legitimate interest in monitoring and improving our business operations.

B. Customer Data

We collect personal data such as name, email address, mailing address, telephone number, and payment details when you purchase our services or products. This data is used to fulfill contractual obligations and provide relevant goods and services. The legal basis for processing is consent and contractual necessity.

C. User Data

We collect personal data provided through email subscriptions, free content sign-ups, and direct communications. This data is used for communication, marketing, and website improvements. The legal basis for processing is consent or legitimate interests in growing our business.

3. MARKETING AND ADVERTISING

We may use the collected data to send marketing communications about our business or products. We only send these communications if you have requested them or agreed to receive them. You may opt out at any time via the 'unsubscribe' link in emails or by contacting us directly.

We may use your data to display advertisements via platforms such as Facebook, Instagram, and similar networks. The legal basis for this is our legitimate interest in business growth.

4. SHARING YOUR PERSONAL DATA

We do not share your personal data with unrelated third parties. However, we may share your information with trusted service providers who help operate our website, marketing, and business services. These providers are required to respect your privacy and comply with applicable laws, including GDPR.

5. ANTI-SPAM POLICY

We comply with anti-spam laws, including the CAN-SPAM Act of 2003. If you opt-in to receive communications, you will have the ability to unsubscribe at any time.

6. COOKIES

We may use cookies, Facebook pixels, and other tracking technologies to enhance user experience, store preferences, personalize content, and analyze website performance. You may disable cookies in your web browser settings; however, this may affect certain website functionalities.

7. THIRD-PARTY LINKS

Our Site may contain links to third-party websites. We are not responsible for the privacy policies or practices of third-party sites.

8. DATA SECURITY AND BREACH RESPONSE

We take security measures to protect your personal data from unauthorized access, misuse, or disclosure. If a data breach occurs, we will assess its impact and notify affected users as required by law.

9. DATA RETENTION AND DESTRUCTION

We retain personal data only for as long as necessary to fulfill its purpose or satisfy legal obligations. If data is no longer needed, it will be securely deleted or anonymized for research purposes.

10. INTERNATIONAL TRANSFERS

Your data may be transferred and processed outside your country of residence. We take measures to ensure security and compliance with international data protection regulations.

11. CHILDREN'S ONLINE PRIVACY PROTECTION

Our Site is not intended for children under 13. We do not knowingly collect data from minors.

12. CHANGES TO THIS POLICY

We may update this Privacy Policy at any time. Material changes will be communicated through email notifications or prominent notices on our Site.

13. YOUR RIGHTS

Under data protection laws, you have the right to access, erase, correct, restrict, and object to our use of your data. You also have the right to withdraw consent at any time and lodge complaints with a supervisory authority if necessary.

14. CONTACT INFORMATION

This Website is owned and operated by:

CLH, LTD

910 Lake Ave, Fountain, CO 80817

Luxurysoulretreats@gmail.com

If you have any questions or concerns regarding this Privacy Policy, please contact us at Luxurysoulretreats@gmail.com.

Updated: February, 2025